

Right of withdrawal

You have the right to withdraw from this contract within 14 days without giving any reason. The withdrawal period is fourteen days from the day of the conclusion of the contract.

Right of withdrawal

In order to exercise your right of withdrawal, you must inform us of your decision to withdraw from this contract by means of a clear declaration (e.g. a letter sent by post, fax, e-mail). You can use the model withdrawal form available on the ESM-ACADEMY website, which is, however, not mandatory. In order to comply with the withdrawal period, it is sufficient that you exercise the notification of the exercise of the right of withdrawal before the expiry of the withdrawal period.

European Sportsmanagement Academy Frankenstr. 150 B D - 90461 Nuremberg E-Mail: info@esm-academy.de

Consequences of withdrawal

If you withdraw from this contract, we must repay you all payments that we have received from you, including the delivery costs (with the exception of the additional costs resulting from the fact that you have chosen a type of delivery other than the cheapest standard delivery offered by us), without delay and at the latest within fourteen days from the day on which we received the notification of your withdrawal from this contract. For this repayment, we will use the same means of payment that you used for the original transaction, unless expressly agreed otherwise with you; in no case will you be charged for this repayment. You must return or hand over the goods to us immediately and in any case no later than fourteen days from the day on which you notify us of the revocation of this contract. The deadline is met if you send the goods before the expiry of the period of fourteen days. You shall bear the direct costs of returning the goods in the amount of up to € 30.00. You shall only be liable for any loss in value of the goods if this loss in value is due to handling of the goods that is not necessary for testing the quality, characteristics and functioning of the goods. If you have requested that the service should begin during the withdrawal period, you must pay us a reasonable amount corresponding to the proportion of the services already provided up to that point in time at which you notify us of the exercise of the right of withdrawal with regard to this contract compared to the total scope of the services provided for in the contract.



Sample cancellation form

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